

Building Healthy HR: Enriching Potential for Career Growth

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Housekeeping

- We will be emailing you the slides and recording
- Add questions to the Q&A panel
- Please participate in our polls + post-webinar survey







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The State of HR



1. 1

Organizations that increased morale saw financial benefits



Healthy HR: Four Commonalities



- 1. Thoughtful compensation
- 2. Good work-life balance
- 3. Potential for career growth
- 4. Appropriate workloads

Potential for Career Growth

By the Numbers



Of those who agree that their training & development programs have successfully enabled employees to transfer into new areas of the business and pursue new careers, **49%** have increased their employee morale over the past year.



To your knowledge, how much does your management team know about each of their employee's career aspirations?



Jenny's 10 Tips

(Ways to help employees grow and learn in their role at your company)



Tip #1: Ask Employees about Career Aspirations & Desired Training



- Encourage managers to ask employees about their career aspirations:
 - During the interview process
 - In regular one-on-one meetings
 - During performance review & goal setting sessions
- Actively involve employees in deciding where to focus the company's training and their development
- Allow training directly related to the job and also to skills above and beyond the day-to-day



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Tip #2: Facilitate Prompt Skill Application

- Give employees ample time to:
 - Absorb newly acquired skills
 - Practice new skills
 - Apply new skills promptly after training
- Employees can apply newly obtained skills through real
- world experience, role playing, mock exercises,
- simulations, etc.



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Tip #3: Create Career Ladders

 Once you have 2-3 employees in the same position, it's time to make different job descriptions and pay ranges.

Example: Programmer I, Programmer II, etc.

 Allows transparency about opportunities for advancement or role expansion



How to Create Simple Career Ladders

Determine Spread of Money

- Determine possible lowest and highest pay for the position
- Example: Our cashiers all earn between \$13/hour - \$18/hour
- 20% 40% spread is typical

Note:

- Colorado requires the pay range for all jobs to be posted in job ads.
- California will require this for companies with 15+ employees beginning in 2023.

 Document the Ranges Internally

 Cashier I
 \$13.00 - \$15.00

 Cashier II
 \$14.50 - \$16.50

 Cashier III
 \$16.00 - \$18.00

- Salary range within a pay grade is typically between 15% to 30% of the midpoint
- Salary midpoint of a grade is typically 10% to 25% higher than the preceding grade's salary midpoint.
- Maximum of a grade is typically higher than the minimum of the next higher grade creating some overlap

Communicate to Employees

- Give each employee their job description and the job description the level above them
- It's perfectly permissible to publish your pay grades
- Use caution because they may change periodically – don't publish initially until kinks are worked out
- Rather consider publishing the employee's current percentile of the pay grade
- Example: A Cashier II making \$15.00/hour is at the 25th percentile of their pay grade

Tip #4: Offer Mentoring



- Assign each new employee a company mentor who is a counterpart and not the mentee's boss
- Carefully select and train mentors
- Require mentors to schedule regular meeting times with their mentees for the first 3-6 months
- Give mentors a budget for lunches, small gifts, etc.





- Talk to employees about tangible steps they can take for development and advancing their careers
- Post jobs internally
- Celebrate promotions and job transfers

Tip #6: Don't Promote to the Level of Incompetence

 There is a tendency to think that if an employee is great in their role, they would also be great at managing others in their role

The knowledge, skills, abilities, and experience necessary to be a great manager are *not* necessarily the same as those for the role

Have opportunities for advancement that do not require people leadership



Tip #7: Create Unique Training Opportunities

- Job Rotation
- Cross-Training
- Job Shadowing





Tip #8: Engage Employees in Special Projects



Tip #9: Be Creative

Seek opportunities to teach and develop employees, especially those in traditionally hard to fill roles

Tip #10: Inspire Employees

- Talk frequently about the company's mission and each employee's role in it
- Employees love to feel part of something bigger than themselves
- Employees may not seek to leave a role if they feel their current work is important and meaningful



How Mineral Can Help



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- Compliance audit and plan of action
- Guidance through HR and compliance
- Quarterly review for long-term partnership
- Support from foundational to strategic HR and compliance





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Get help with interviewing, onboarding, and firing – and everything in between

Foundational Basics

- Job applications/descriptions
- New hire forms
- Payroll deductions
- Workplace harassment training
- Leaves compliance and eligibility
- Performance review

Improving HR and Compliance

- Employee record retention
- Annual reporting obligations
- Exit interview program
- Commission and bonus pay
- Onboarding checklist
- Background check compliance
- Progressive discipline

Proactive and Strategic HR

- Succession planning
- Employee engagement survey
- Values, mission and vision
- Coaching managers
- Recruiting strategies
- Bias in recruiting
- Fair pay and compensation
- Employee recognition program

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